

July 6, 2010

Ms. Jocelyn G. Boyd, Esquire Interim Chief Clerk/Administrator Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

Public Service Commission of South Carolina

Report: Terminations of Electric Service (2<sup>nd</sup> Quarter 2010)

Docket No. 2006-193-EG

Dear Ms. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) second quarter 2010 report on Terminations of Electric Service in South Carolina.

Sincerely,

Len S. Anthony

General Counsel

Progress Energy Carolinas, Inc.

Attachment STAREG1061

John Flitter (ORS) cc:

## **Progress Energy Carolinas, Inc.**

## Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2010)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers		
April 2010	1860		
May 2010	1992		
June 2010	1617		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

April 2010		May 2010			June 2010			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	3		1			1	51	
2			2			2	128	1
3			3	90	1	3	66	
4			4	95	1	4	41	2
5	101	2	5	143	1	5		
6	93	1	6	87		6		
7	114	1	7	45	2	7	64	3
8	95	1	8			8	79	3 2 2
9	25	1	9			9	139	2
10			10		1	10	82	1
11		1	11	139	1	11	30	1
12	62		12	114	2	12		
13	146		13	126		13		
14	113	3	14	70		14	2	
15	106	1	15		1	15		5
16	49		16			16	104	1
17		1	17	117	2	17	111	1
18			18	108	4	18	25	3
19	90		19	155	3	19		
20	106		20	114	1	20		
21	129	2	21	42		21	82	1
22	104	3	22			22	127	
23	62		23			23	72	4
24		1	24	115	1	24	1	1
25			25	141	2	25	63	3
26	111		26	119		26		1
27	103	2	27	144	1	27		
28	114		28	3	1	28	45	1
29	98		29			29	175	2
30	16		30			30	95	
31			31			31		

Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	1840	1967	1582
Hazard	20	25	35

- 4) Average duration of involuntary terminations:
  - 0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)
- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.